

CONTACT ME AT



Avenida 95, 150m north of the "E l Trapiche" gas station, on grove. First house.



ari.quiros02@gmail.com



8363-9498

SKILLS SUMMARY

- Creative problem-solving
- Teamwork
- Good at working under pressure
- Time management and organizational skills
- Excellent written and communication skills
- Leadership
- Positive Attitude
- Active Listening

CERTIFICATIONS & COURSES



IT Support Specialist, Coursera, Costa Rica (2021)

REFERENCES



Priscilla Brenes Jiménez
Lawyer (+506) 8874-6442



Allan Zúñiga Rodríguez Sales
Agent (+506) 8831-8748



Ana Cecilia Araya Arce
Secretary (+506) 8615-1857

ARIANNA QUIRÓS ALPÍZAR

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My goal is to gain new experiences and improve myself. Also look at a company that grants me job stability and knowledge in the different areas of the company, in addition develop myself professionally for the proper performance of assigned duties.

DXC Technology

Heredia | Nov 2021 - present

- I was a part of the service desk representative in the technology area. In this job what we do ranges from implementing techniques to help the customers with their technical issues. I helped people from different parts of the world with their technical problems. I am an ILC member, in my role I need to talk with technicians, escalate tickets, move the unassigned tickets to the correct team, and solve the first level issues.

Green Labs

Coronado | Feb 2021 - Oct 2021

- Conduct day-to-day project coordination, planning, and implementation across multiple teams.
- I worked in the area of production and product quality

EDUCATIONAL HISTORY

Accounting Technology

Liceo Experimental Bilingüe | 2018 - 2020

Complete secondary education, graduated from secondary education.

Liceo Experimental Bilingüe | 2016 - 2020

Systems engineering student

Universidad Internacional de las Americas | 2021 -

LANGUAGES

- Advanced English
- Español Nativo